



Piranha Security CC  
CK 2003/020778/23  
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## **EXCITING NEW FEATURES FROM PIRANHA SECURITY**

Dear Clients,

We have again spearheaded new features in the fight against crime. During the past year we have noted an increasing tendency for alarms to give out false alarms and/or no signals to alarm or panic signals. All investigations have lead to faults due to blown alarm boards, battery failure, blown fuses and or wiring problems from our now famous lightning and power surges/outages.

Fortunately none of these has to date led to any mishaps but we have noted that persons normally take two or three days to notice the problem and or report this.

We are building a new control Centre and have included new software to enable us to do the following:

- Record the arming and disarming signals from alarms
- Test the alarm Radio Transmitter every 24 hours
- Notify us of Alarms not armed or disarmed every 72 hours
- Notify us of excessive signals received from each alarm unit
- Enable us to batch SMS Reports to all the Residents in an area via cell phone of a missing child, robbery in progress, violent storm approaching, areas to avoid due to criminal or Police action, pets missing, looking for suspicious vehicles etc
- Match vehicle to the alarm to allow the nearest available vehicle to react to any alarm or incident
- Where necessary allow SMS messages to be sent to the owner/Resident even if overseas (Additional rates are applied for this facility)
- Allow Senior Staff of Piranha to get Priority messages from alarms of any Resident who may need extra protection from time to time (i.e. threats, domestic violence etc)

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**As Smooth As a Flowing River, But When Criminals Transgress, We Bite!**

**Members: A.R.Stott (Managing), L.Stott (Finance)**

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- Record and advise our Control Centre of any Medical Condition of any person at that residence upon receiving an alarm signal.
- Send direct SMS signal to medic reaction units and/or Clients if any medical emergency occurs
- Receive AC/ fail/restore and Battery low signals
- Have a data base of all emergency services/facilities and telephone numbers for your area

The South African Insurance Standards currently require alarms to be checked every 6 months and due to all the power failures we have noted that a number of alarms have failed due to the lead acid battery no longer accepting a charge from the transformer,

Our Standard call out rates is R380.00 excluding Vat and as we need to upgrade each and every transmitter to communicate with the software we have requested support from our Clients in the following aspects:

- Allow our Technician to make a call within the next four weeks to upgrade the Transmitter,
- At the same time our Technician will check battery charge, check alarm outputs, connect up AC fail, restore and battery low signals (only if the alarm supports these functions),
- Test all signals and record the results as a service call for insurance standards,
- An invoice for only R280.00 excluding Vat that will include the extra connections but not any repairs or parts that may be required and this will be sent out at the end of the month.

To date we have upgrade 866 Units and have received great results. Please support us by allowing us to get an appointment A.S.A.P

Should you require further information please do not hesitate to contact me.

Yours faithfully,

**Allan Stott**  
**Managing Member**

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